

**REGULATIONS AND SCHEDULE OF CHARGES APPLICABLE TO  
CERTAIN INTRASTATE HOUSEHOLD GOODS MOVES WITHIN THE  
STATE OF SOUTH CAROLINA**

**PROPOSED DATE: May 1<sup>st</sup>, 2019**

**EFFECTIVE DATE: Upon Approval**

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**Applicability of Tariff**

This tariff contains the regulations and rates applicable to the provision of intrastate household goods moved by SMOOTH MOVE. These services are furnished between points and places within the state of South Carolina.

## SECTION 1

### 1.0 Transportation Charges

All moves, and services, are subject to a 1-hour travel charge billed at the applicable hourly rate corresponding to the number of movers on the job. This charge covers fuel and our travel time spent driving to and from our location for local moves with travel of less than 35 roundtrip miles. Mileage will be calculated when the moving truck leaves our location and the mover's estimate return mileage to our location once the move is completed. An additional fee of \$3.00 per mile per truck will be assessed for any mileage exceeding the 35-mile limit.

### 1.1 Hourly Rates and Charges for Regulated Moving Services

Time will be billed in 15-minute increments with a 2-hour minimum charge, plus the 1-hour travel charge defined in Section 1.0 Transportation Charges. Any moves that take place on a Federal Holiday will be subject to a 4-hour minimum charge, plus the 1-hour travel charge. The clock starts at the appropriate hourly rate when the movers arrive at the customer's first location and billable time will be incurred until the move is completed. Any interim charge is rounded up to the next 15-minute increment. If a customer cancels within 48 hours of their scheduled move, SMOOTH MOVE reserves the right to charge the applicable minimum.

#### 1.1.1 Hourly Moving Rates

Hourly moving rates are based on Peak and Off-Peak seasons, as well as Weekdays and Weekends. Peak rates are only applicable in a calendar year during the period from Memorial Day to Labor Day. Peak/Weekend rates shall also apply to all federal holidays. Weekend rates apply to moves occurring on a Friday, Saturday or Sunday, whereas Weekday rates apply to moves taking place Monday through Thursday. Rates displayed below are hourly rates for moving services in USD's and include labor and a moving truck, as well as proper moving equipment and blankets. Moves with 3 or fewer men include the use of one moving truck, whereas, moves with greater than 3 men include the use of two moving trucks. If any move shall require the use of an additional moving truck, there will be charge added of \$134.00 per truck, per day that it is used.

	OFF-PEAK		PEAK	
	Weekday	Weekend	Weekday	Weekend
2 men	109	114	114	119
3 men	134	139	139	144
Extra Men	35	35	35	35

## 1.2 Hourly Rates and Charges for Other Services

Hourly rates for all Other Services listed below remain the same every day in a calendar year. These charges will be billed under the same guidelines set forth for moving services, which include a 2-hour minimum plus applicable travel fee. As on all provided services, a 4-hour minimum labor charge will apply on all Federal Holidays.

<u>Type of Service</u>	<u>Hourly Rate</u>
Packing (see section 2.5)	\$45.00 per man + \$25 travel fee per man (\$300 minimum)
Labor-Only Job (no truck provided)	\$45.00 per man + \$25 travel fee per man (\$300 minimum)
Junk Removal/Hauling	\$45.00 per man + \$3 per mile + disposal (\$300 minimum)
Delivery Services (3 items or less)	\$45.00 per man + \$3 per mile (\$300 minimum)
Overnight Holding Fee	\$125.00 per truck, per night

## SECTION 2

### 2.0 Extra Charges

The following charges shall be assessed in addition to the hourly rates quoted in Section 1 of this tariff, in connection with a move involving additional items:

#### 2.1 Bulky Article Charges (per item)

The Bulky Article Charges below apply in addition to normal labor rates and other charges for transportation. If the transport of any bulky item(s) requires the use of another truck/trailer, an additional charge will be added plus the applicable travel fees.

<u>ITEM</u>	<u>Fee</u>
• Riding Lawnmower/Golf Cart	\$150
• Steel Gun Cabinet (250lbs to 400lbs)	\$150
• Steel Gun Cabinet (over 400lbs)	\$300
• Grandfather Clock	\$100

- Upright Piano \$150
- Ceramic Grill \$200
- Stainless Steel Appliances \$250

## 2.2 Elevator or Stair Carry

SMOOTH MOVE does not charge an additional fee for elevator or stair carry. Normal hourly rates will apply.

## 2.3 Long Carry Charges

SMOOTH MOVE does not charge an additional fee on long carry moves. Normal hourly rates will apply.

## 2.4 Additional Pick-Up and Delivery Stops

SMOOTH MOVE does not charge an additional fee for making additional pick-ups or deliveries after the initial stop. These stops will be billed at the applicable hourly rate.

## 2.5 Packing

**2.5.1** SMOOTH MOVE charges \$45.00 per hour per man for packing and services plus a \$25 travel fee per man. Boxes and packing materials may be purchased separately solely at the discretion of the shipper and buying from SMOOTH MOVE is not a requirement for packing services.

**2.5.2** SMOOTH MOVE is not responsible for items packed by the customer. Boxes containing fragile or breakable items must be properly labeled. SMOOTH MOVE reserves the right to decline any moves consisting of extremely large or fragile items.

## 2.6 Exclusion for Pool Tables, Hot Tubs, Tanning Beds, Whirlpools and Baby Grand Pianos

SMOOTH MOVE will not be responsible for moving slate pool tables, hot tubs, tanning beds, Whirlpools and Baby Grand Pianos.

## 2.7 Waiting Time

The customer is charged the rates specified in Section 1 for all waiting time or delays not at the fault of SMOOTH MOVE. Such delays include but are not limited to delays caused by traffic, weather, bridge closures or malfunction, customer tardiness, etc. Should these circumstances require the move to be rescheduled, an additional hour of travel time will apply.

### **SECTION 3**

#### **3.0 RULES AND REGULATIONS**

##### **3.1 Claims**

- 3.1.1** All claims for loss, damage or overcharge must be written and should be attached to the Bill of Lading. A claim form will be provided that is to be completed by the customer.
- 3.1.2** Claimant must immediately notify carrier of all claims for concealed damage. SMOOTH MOVE must be given reasonable opportunity to inspect damaged items in original packing.
- 3.1.3** Although our movers will be careful with your possessions, from time to time damages may occur. Basic Value Protection is included standard with all moving services. This level of protection is minimal and often inadequate as it provides a released value of \$0.60 per pound per article if items are lost, destroyed or damaged. For example, under this coverage, the mover would only be required to pay \$24.00 for a broken flat screen television weighing 40 pounds.

If damages are caused by our service, SMOOTH MOVE reserves the right to repair the damage(s) in question or pay the claim at the Basic Value Coverage amount. If there is damage, notify SMOOTH MOVE immediately. They will complete a Damage Report before they leave your site. If you discover damage after the move, call the office within 96 hours of your move. No damage claims will be honored until the charges for moving services are paid in full.

SMOOTH MOVE does not provide or sell extra insurance or Replacement Value coverage. Additional insurance coverage may be purchased solely at the option of the Shipper through a 3<sup>rd</sup> party provider that has no affiliation with SMOOTH MOVE. We do not attest to their services nor guarantee their company on the amount or ability to pay claims.

##### **3.2 Computing Charges**

SMOOTH MOVE rates are computed by multiplying the applicable hourly rate by the time as provided in Section 1.

### **3.3 Governing Publications**

SMOOTH MOVE rates and charges are governed by the terms and conditions of this tariff, and the Rules and Regulations of the South Carolina Public Service Commission.

### **3.4 Items of Particular Value**

SMOOTH MOVE does not assume any liability whatsoever for documents, currency, credit cards, jewelry, watches, precious stones or articles of extraordinary value including accounts, bills, deeds, evidences of debt, securities, notes, postage stamps, stamp collections, trading stamps, revenue stamps, letters or packets of letters, alcoholic beverages, firearms, coin collections, articles of peculiarly inherent or intrinsic value, precious metals or articles manufactured there from. SMOOTH MOVE will not accept responsibility for safe delivery of such articles if they come into SMOOTH MOVE's possession with or without SMOOTH MOVE's knowledge. Items of extraordinary or unique value such as artwork, statues, antiques, clocks, pianos, electronics, etc. are subject to the Basic Value Coverage described in Section 3.1.3 which generally will be inadequate protection. Third party coverage should be purchased to cover these items, or the Shipper should select a qualified mover that sells additional insurance.

### **3.5 Bill of Lading, Contract Terms, and Conditions**

Each customer will be provided with a copy of SMOOTH MOVE's Bill of Lading. The terms and conditions of the Bill of Lading, attached hereto, are hereby incorporated by reference.

### **3.6 Delays**

SMOOTH MOVE shall not be liable for any damages, delays in transporting household goods resulting from an act of God or fault or neglect of any unforeseen entities.

### **3.7 Water/Gas Line Connections**

SMOOTH MOVE is not responsible for connection or disconnection of any water or gas lines typically associated with certain household appliances that may be included in a move such as washing machines, refrigerators, ice makers and stoves. SMOOTH MOVE shall not be liable for any damages caused to personal or real property resulting from flood, water leaks, or fire of any cause or nature. These connections should be made by certified electrician or plumber.